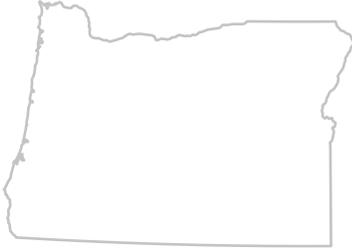
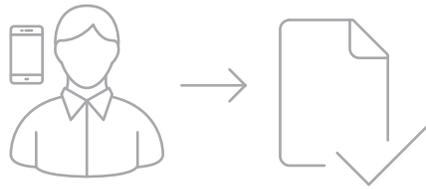


THE DHS STUDY



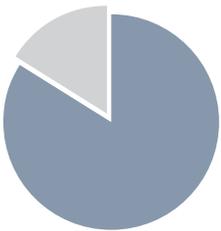
In 2007, The Oregon Department of Human Services officials tested whether electronic document dictation could be beneficial for their staff who must record extensive case notes. DHS utilized Public Knowledge, LLC to conduct a study to evaluate the efficiencies generated by SpeakWrite. They determined whether the service could better help DHS achieve its goals: **save time**, **improves quality of notes**, and **cost effectiveness**.

THE SPEAKWRITE SERVICE

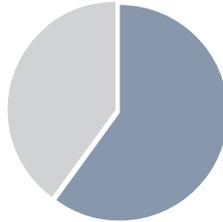


Users of SpeakWrite call into the SpeakWrite system and leave a dictated recording. SpeakWrite converts the audio to a document and emails it back.

FINDINGS



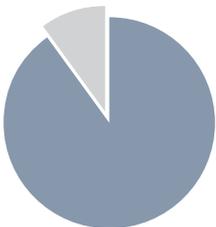
84%
of Speakwrite users report that SpeakWrite saved them time



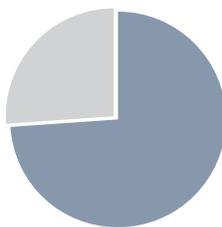
60%
say Speakwrite improved the quality of their case notes, narratives, and assessments



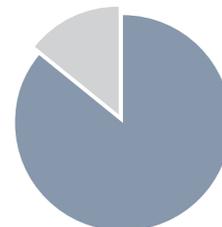
SpeakWrite has great potential for savings based on estimates of time saved



over **90%**
of respondents said they were either very satisfied or somewhat satisfied with Speakwrite



74%
said SpeakWrite allowed them to be more productive outside of the office



86%
of respondents indicated they would continue to use SpeakWrite if given the opportunity